

At MARCO GIANNI your satisfaction is important to us so we will endeavour to assist you with all your returns and exchange enquiries. We will gladly exchange any unworn items within 14 days of it being received. Please refer to our Return & Exchange policy on our website.

Please note that the returned goods for exchange will be processed upon receipt and the replacement pair dispatched within 1-3 business days subject to availability.

RETURN & EXCHANGE

You can return or exchange your purchase at one of our stores or by post.

1. Fill out our Return & Exchange form using the information from your Invoice.
2. Insert the form and the original Invoice inside the shoes box.
3. Package your shoes into an appropriate postage satchel, make sure that the item is in original box.
4. Post it to : MARCO GIANNI, Unit 1 / 4 Nursery Road, Campbelltown NSW 2560

PLEASE FILL OUT THE FORM BELOW:

ORDER NUMBER			
CUSTOMER NAME			
PHONE NUMBER			
ADDRESS			
STATE		POST CODE	
EMAIL			

ITEMS TO BE RETURNED (Details of items being sent back)

DESCRIPTION	COLOUR	SIZE	PRICE	REASON CODE

REASON CODE:

- | | |
|----------------|--|
| (1) Wrong size | (4) Wrong item sent |
| (2) Damaged | (5) Ordered 2 sizes (this one doesn't fit) |
| (3) Faulty | (6) Other (please specify) |

MY NEW REQUEST (If you wish to exchange for a new size, colour or style, include new details bellow)

DESCRIPTION	COLOUR	SIZE	PRICE

MARCO GIANNI

Unit 1 / 4 Nursery Road, Campbelltown NSW 2560

support@marcogianni.com.au

www.marcogianni.com.au